

Case Study #1: Audits



Research Objective

• To understand whether the protocols are being followed in the service aspects



Sample size

■Total sample: 35 visits and 25 Tele calling

■ Coverage: Mumbai



Methodology, Target Audience

Study was conducted through CATI and personal visits by Auditors

- Auditors were males and females
- Above 35 years of age
- Personal visits to be made at the sites of the developers
- Also calls were supposed to be made at the call center



Case Study #1: Consumer Sentiment Study



Research Objective

To gauge the sentiment and confidence of consumers regarding real estate investments
Also to understand the future real estate markets through consumer's lens



Sample size

- ■Total sample: 300
- Coverage :

Mumbai, Delhi, Bangalore and Hyderabad



Methodology, Target Audience

Study was conducted through CAPI

- SEC A
- Age 35 years +
- Decision makers

Thank You

